



45 COLUMBIA ROAD, BRANCHBURG, NJ 08876 | 800-458-4254
908-722-4549 | WWW.NEXTMEDICALPRODUCTS.COM
EMAIL: CUSTOMERSERVICE@NEXTMEDICALPRODUCTS.COM

Terms and Conditions of Sale

Revised: October 1, 2025

Sales Policy	All prices and specifications are subject to change without notice. Any change in material or design is the reserved right of NEXT Medical Products Company without prior notice.		
Company and Ordering Information	Federal ID: 46- 0559670	Customer Service Representatives are available from 8:30am to 5:00pm Eastern Time Toll-free: (800) 458-4254 Fax: (908) 218-3715 E-mail: customerservice@nextmedicalproducts.com Website: www.nextmedicalproducts.com	<i>Physical Address:</i> 45 Columbia Road Branchburg, NJ 08876 USA <i>Remit To Address:</i> PO Box 5148 North Branch, NJ 08876 USA
Payment Terms	<p>Net Thirty (30) days from date of invoice to customers with established credit.</p> <p>Visa, MasterCard, American Express and Discover are accepted. A 3% card processing fee will apply.</p> <p>EFT, ACH, Wire Transfers, and Cash In Advance (C.I.A.) are accepted. Contact us for details. Must be paid in U.S. Dollars drawn from a U.S. bank. Wire transfers are subject to processing fees.</p>		
Minimum Orders	\$25 net for orders shipped in the USA and Canada \$250 net for orders shipped outside of the USA and Canada		
Shipping Policy	Orders are normally shipped complete within 24 hours after receipt of order. All shipments are F.O.B. Destination, Freight Prepaid and Add, with NEXT Medical selecting the carrier. Customer is responsible for all duties, fees, and taxes.		
Claims	Any loss, damage, short shipment and/or shipping error claims must be reported to the Customer Service Dept. within 48 hours of receipt of merchandise. Any discrepancies with regard to merchandise pricing or terms must be reported within sixty (60) days from date of invoice. NEXT Medical cannot be responsible for any failure to deliver or delay in delivery resulting from acts of God, strikes, lockouts, fires, inability to obtain materials or shipping space, delays of carriers or suppliers, governmental acts or regulations, or other cause beyond our direct control.		
Warranty	Products manufactured by NEXT Medical that are found to be defective upon receipt will be repaired or replaced at our discretion at no charge. This warranty does not include damage or failure due to use, misuse, neglect, shipping, or if product is not stored or handled in accordance with our recommendations. This warranty does not apply to products with an expired date of use.		
Returns	Return authorization is required for all returned merchandise -- contact our Customer Service Department. All returns must be shipped prepaid and marked with the Return Material Authorization (RMA) number. Freight collect returns will be refused. All authorized returns are subject to a fifteen percent (15%) inspection and handling charge. Returned merchandise must be in original unopened packaging and in resalable condition. If received in other than original unopened packaging, an additional handling charge will apply. Returns must be received within thirty (30) days from date of RMA or additional processing fees will be applied.		